



5th ANNUAL '10
Partners in Excellence
CONFERENCE



4
OCTOBER
6

**CAPRI HOTEL &
CONFERENCE CENTRE
RED DEER, ALBERTA**

5th Annual Partners in Excellence Conference & Tradeshow October 4-6, 2010

JOIN US FOR THE Partners in Excellence CONFERENCE & Tradeshow

The Alberta Public Works Association, The Alberta Roadbuilders & Heavy Construction Association, and Alberta Transportation are pleased to host the 5th Annual Partner's in Excellence Conference & Tradeshow.

This is a fantastic opportunity to connect with peers and suppliers from all aspects of the public works industry.

RATES

Pre-Conference Session	\$315
Registration Fee:	\$315
Tuesday OR Wednesday only:	\$157
Partner Gala Night Ticket:	\$40

(Full conference fees include Gala Night Ticket)
Prices do not include GST.

HOST HOTEL

CAPRI HOTEL & CONFERENCE CENTRE
403-346-2091 | www.capricentre.com

Room rates:

\$110.00 (plus taxes) - Standard Room
\$135.00 (plus taxes) - Superior Room
\$150.00 (plus taxes) - Deluxe Room
\$225.00 (plus taxes) - Corner Suite
\$275.00 (plus taxes) - Jacuzzi Suite
\$400.00 (plus taxes) - Executive Bi-Level

Please inform the reservation agent that you are a delegate with the Partners in Excellence Conference & Tradeshow.

SCHEDULE

October 4, 2010

8:30 - 4:30	Pre-conference Sessions
1:00	Registration Desk Open
7:00 - 10:00	Meet & Greet @ Billy Bob's

October 5, 2010

7:00 - 8:30	Networking Breakfast
7:00	Registration Desk Open
9:00 - 10:00	General Session
10:00 - 11:00	Coffee Break in Tradeshow
11:00 - 12:00	Education Sessions
12:00 - 2:00	Tradeshow Luncheon
2:00 - 3:00	Education Sessions
3:15 - 4:15	Education Sessions
6:00 - 10:00	Tradeshow Banquet & Gala

October 6, 2010

7:30 - 8:15	Breakfast
8:15 - 9:15	General Meetings
9:15 - 9:30	Coffee Break
9:30 - 10:15	Education Sessions
10:30 - 11:15	Education Sessions
11:15 - 12:00	Education Sessions
12:00	Conference Closes

GUIDELINES

Notice of cancellation must be received in writing. A \$25 cancellation fee will be applied. After September 15th, no refunds will be issued.

In the event that the conference fails to take place as scheduled, or is interrupted/or discontinued, or access is prevented or interfered with, or any other cause beyond the reasonable control of the organizers, the delegates release the organizers from all damages and claims for damages, and agrees that the sole liability of the organizers shall be to return each delegate's registration fees less a prorated share of the costs committed by the organizers to that time and date.

CEUs: PWS Program Participants will receive 16 CEUs for the Pre-Conference Sessions and 30 CEUs for the Conference Sessions. Find out more about the PWS Program at www.publicworks.ca



Pre-Conference Sessions



October 4, 2010

Customer Service - Full Day

CEUs - 16 PWS Program

With increased competition in today's global marketplace, great service is essential for customer retention and revenue growth. Learn how to:

- Increase the positive experiences your customers have
- Implement effective change processes with your team to improve customer service
- Turn unhappy customers into satisfied, long term customers
- Effectively deal with difficult customers
- Build your confidence when working with customers

New And Emerging Technologies For Water & Wastewater - Full Day

CEUs - 16 PWS Program | CEUs Pending - Alberta Environment

This full day course will include

- New techniques in water main rehabilitation
- New technologies utilizing trenchless methods
- New and emerging technologies to detect water main leaks
- Emerging technologies for water meters and remote reading
- New technologies relating to sewer relining
- Utilizing technology to camera existing sewer lines
- New methods for cleaning wastewater collection system
- The use of enzymes to control oil & grease in sewer lines

Ground Disturbance, Trenching & Excavation - FULL DAY

CEUs - 16 PWS Program | 0.6 CEUs - Alberta Environment

Participants will understand the hazards associated with trenching operations and how to control hazards. This course will also review legislative responsibilities; types of ground disturbance; locate requests; marking of buried facilities; hand exposure rules; hydro-vac exposures; soil stability; safe excavations and trenches; and sloping, shoring, and trench boxes.

The following courses will be combined and offered as a full day course.

Hazard Identification, Assessment and Control - MORNING


CEUs - 16 PWS Program | 0.6 CEUs - Alberta Environment

Workers are often faced with a wide variety of situations that can result in injury and illness. A fundamental concept in managing these situations is the identification, assessment, and control of potential hazards. This course will teach participants how to recognize health and safety hazards, how to effectively conduct an assessment of their work activities, and explain different ways to control the identified hazards.

Formal Workplace Inspections - AFTERNOON

CEUs - 16 PWS Program | 0.3 CEUs - Alberta Environment

We all conduct "informal" inspections as we do our day-to-day work, fixing problems as we see them. FORMAL inspections take a more structured look at things; they are designed to ensure that our hazard control systems are working as intended. Participants should have a basic understanding of how to use the Alberta Occupational Health & Safety Act, Regulation and Code Handbook.





Education Sessions

General Session - ALL ATTENDEES | 9:00 a.m. - 10:00 a.m. | Keynote: Rick Radcliffe, Enbridge

Safety's Remarkable Journey To Zero And Beyond

Not so long ago accidents were part of the normal work culture and companies soon realized that something needed to change. This is where Behavior Based Safety began in earnest, leadership of people took on new meaning, and a "0" Incident Safety Culture was born. Is a Total Recordable Incident Frequency of "0" reasonable? Is it achievable? and can it be maintained?

October 5, 2010 | 11:00 - Noon

An Introduction to Commercial Transportation Compliance

The session will be an overview of Alberta's transportation compliance requirements for the operation of commercial trucks. This includes the need for written safety and maintenance programs, driver and vehicle files, driver training, hours of service records, the responsibilities of the registered owner of the vehicle and of the prime contractors, available education information and Alberta Transportation's compliance monitoring and intervention program.

Snow Disposal Methods & Snow Storage Sites

A number of communities and contractors around the province have been looking at innovative approaches to handling snow removal. This session features a look at trends and best practices in snow removal.

Pre-Wetting Technologies | Sponsored by Tiger Calcium

Participants will learn about the benefits of using liquids and other pre-wetting technologies. Listen to industry experts as they highlight the value of calcium chloride.

October 5, 2010 | 2:00 - 3:00

Custom Colored Skid Resistant Safety Surfaces - Sponsored by Lafrentz Road Marking

Participants will learn about trends in current applications that include designate driving lanes (bikes, cars, busses), safety enhancements to intersections and decorative markings.

Advanced Underground Locating Techniques | Sponsored by Joe Johnson Equipment Inc.

Learn the tips and tricks that professional locators use every day. Recognize the problems that locators face and more importantly, how to solve them. A quick review of the emerging technology involved in accurate locating.

Vegetation Control

The focus of this presentation will be on trends and best practices in industrial vegetation control. Listen to industry experts as they talk about application for both the public and private sector.

October 5, 2010 | 3:15 - 4:15

Water Leak Detection Technology | Sponsored by Joe Johnson Equipment Inc.


Industry experts will be on hand to discuss monitoring of water network systems. This will include a general overview of acoustic, flow, and pressure monitoring. This session will also highlight the newest technology on the market and tips and tricks.

Signage

This session will highlight trends in signage with a focus on rural road designs, aging drivers and current trends and best practices.

Environmental Guidelines For Maintenance Yards

This session will provide and overview of current guidelines for maintenance yards and highlight trends and best practices from a number of communities and contractors.





Education Sessions

October 6, 2010 | 9:30 - 10:15

Radio Communications - Trends & Best Practices

This session will highlight current applications for radio telecommunications. Find out what is going on in the industry and how your organization can make the most of current technology.

Planning and Development For (Or With) Aboriginal Communities

Participants will listen to industry consultants as they talk about the benefits of working with (and understanding) Aboriginal culture and communities.

Understanding Pavement Performance Measures | Sponsored by Stantec

Understanding the results of performance testing benefits an agency at all levels. Network level analysis can be used to compare the effect of competing, long-term strategies and develop successful plans for meeting agency objectives. Project level information can be used to determine the best treatment options for maintenance, rehabilitation, or reconstruction projects. Performance measures can also provide a means of comparing the success of various strategies and treatments.

October 6, 2010 | 10:30 - 11:15

Developments in Cold In-Place Recycling | Sponsored by Lafrentz Road Marking

This session will include a review of current and new processes. This will be a project review showing new equipment, demonstrated results and future opportunities.

Stimulants And Work - Do They Mix?

Methamphetamines and other stimulants have crept into the public works industry with the promise of healthy, alert employees. With a lack of understanding of rest and sleep management programs, many employers are allowing this to occur without acknowledging the long term impacts to employees. This session will explore the hazards of running on empty.

Developing Decision Trees in Pavement Management Systems | Sponsored by Stantec

A major component of a Pavement Management System (PMS) is its ability to combine preventative maintenance techniques, routine maintenance or reactive maintenance and light and major rehabilitation strategies including the option of reconstruction in a simple yet powerful decision tree. A decision tree will provide means for pavement engineers and maintenance supervisors to assess and compare the benefits of various strategies in order to determine the best possible option for their projects.

October 6, 2010 | 11:15 - Noon

Thin Overlay Treatments (4.75mm, micro-surfacing, and chip seals) | Sponsored by Stantec


Thin overlays are traditionally used to improve safety and functional conditions of the pavement structure by providing smoother surface that provides acceptable skid numbers. We will explore the best practices in the timing, selection, and construction of these treatments.

Simplifying Your Infrastructure | Sponsored by MIMS

This presentation will provide an update on how MIMS sets the standards in managing infrastructure assets through collaboration with Alberta municipalities and in partnership with the Government of Alberta and industry stakeholders. We will review how to use the map-centric, web-based asset management solution that allows simplified storage and access to critical information to support sustainable municipal infrastructure for the public.

Creeks, Streams, Lakes and You

Participants will gain an understanding or responsibilities when working around creeks, streams, Lakes and other bodies of water.



2 WAYS TO REGISTER:

Mail registration and payment to:

(make cheques/money orders payable to APWA)

Partners in Excellence Conference & Tradeshow

Attention: Stacy Byer

3407, 5605 Henwood Street SW

Calgary AB T3E 7R2

admin@publicworks.ca

Ph: (403) 990-2792

Fax: (403) 398-0665

Registration deadline is **September 25, 2010**. A confirmation will be forwarded to you upon receipt of your registration. **Payment must accompany registration. NO REFUNDS AFTER SEPTEMBER 15.** Keep a photocopy of the registration form for your records.

- I am attending a pre-conference session only
 I am attending the full conference
 I am attending the full conference plus a pre-conference session
 I am attending on Tuesday* only OR Wednesday only

*Tuesday includes education sessions and access to the tradeshow gala

Pre-Conference Session: _____ **\$330.75**

Full Conference Registration: _____ **\$330.75**

(full conference fees include Gala Night Ticket)

_____ Tuesday OR Wednesday only: **\$164.85**

_____ Extra Gala Night Ticket: **\$42.00**

TOTAL: **Prices above incl GST**

Please indicate which sessions you will be attending

Pre-Conference Sessions

- Customer Service
 New And Emerging Technologies For Water & Wastewater
 Ground Disturbance, Trenching & Excavation
 Hazard Identification, Assessment & Control / Formal Workplace Inspections

October 5, 2010 | 11:00 - Noon

- An Introduction to Commercial Transportation Compliance
 Snow Disposal Methods & Snow Storage Sites
 Pre-Wetting Technologies

October 5, 2010 | 2:00 - 3:00

- Custom Colored Skid Resistant Safety Surfaces
 Advanced Underground Locating Techniques
 Vegetation Control

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- Water Leak Detection Technology
 Signage
 Environmental Guidelines For Maintenance Yards

October 6, 2010 | 9:30 - 10:15

- Radio Communications - Trends & Best Practices
 Planning And Development For (Or With) Aboriginal Communities
 Understanding Pavement Performance Measures

October 6, 2010 | 10:30 - 11:15

- Developments in Cold In-Place Recycling
 Stimulants And Work - Do They Mix?
 Developing Decision Trees in Pavement Management Systems

October 6, 2010 | 11:15 - Noon

- Thin Overlay Treatments (4.75mm, micro-surfacing, and chip seals)
 Simplifying Your Infrastructure
 Creeks, Streams, Lakes and You

ONLINE

Download the registration form from www.publicworks.ca

FAX

Complete form and fax to 403-398-0665

MAIL

Complete the form and mail with payment to:
APWA
3407, 5605 Henwood St SW
Calgary AB T3E 7R2

Questions?

Please visit www.publicworks.ca or call 403-990-2792

METHOD OF PAYMENT

Cheque, Visa, Mastercard, American Express

PWS Program Participants will receive 16 CEUs for the Pre-Conference Sessions and 30 CEUs for the Conference Sessions.

Alberta Environment CEUs are pending.

Name: _____

Credit Card OR PO Number: _____

Exp: _____

CCV: _____

Company Name: _____

Mailing Address: _____

Phone: _____

Fax: _____

email: _____

Registration confirmation & invoices will be sent to the email address provided above.